

VISTA SITE FURNISHINGS

WARRANTY

Vista Furnishings warrants its products to be free from defects in material and workmanship under normal and reasonable use and service for a period of **three years** from date of invoice. Additionally, all site furnishings including but not limited to benches, litter, recycling and ash receptacles, bike security stations and planters carry a **limited 5-Year warranty** that covers structural and functional failure of steel components including welding; **Limited 5-Year warranty** against structural failure of Cedar, IPE, Southern Yellow Pine and Recycled Plastic planks.

All warranty claims must be accompanied with a copy of the original invoice and digital photos clearly showing any failures. If a warranty claim is deemed to be valid, Vista Furnishings will repair or replace the warranted product at Vista Furnishings discretion. No costs associated with the removal, handling, storing, shipping, or reinstallation of warranted products will be the responsibility of Vista Furnishings.

The above mentioned warranties do not include any cosmetic issues, e.g., scratches, dents, marring, fading of colors and discoloration of wood due to weathering. Under no circumstances will Vista Furnishings cover any failure that is a result of abuse, misuse, vandalism, natural disasters or lack of appropriate care.

For more information on standard Vista Furnishings warranties, or warranty claim procedures, please call (800) 265-5462 or write to Vista Furnishings, PO Box 68, 11 Gilbertson Drive, Simcoe, Ontario, Canada N3Y 4K8.